

Answers to Centurion Questions for RFP No. 1-572019 Inmate Health Care Services

- 1.) No
- 2.) No
- 3.) Please see attached statistics
- 4.) Current Contracts
- 5.) Please see attached Pharmacy reports
- 6.) Please see attached Inmate Population Report
- 7.) Dialysis, PT, x-ray, dental, psychiatry.
- 8.) This information was given out at the mandatory pre-bid it is in the current contract.
- 9.) 12
- 10.) If a bidder is deviating from the RFP, this needs to be noted under Exceptions to Specification as detailed on page 3 of RFP.
- 11.) Yes
- 12.) Mental health inmates are housed in a 32 bed unit which may house other classifications.
- 13.) About 24 admissions per month with an average stay of 6.7 days
- 14.) 24/7
- 15.) There are 9 exam rooms and are routinely used for sick call.
- 16.) There are no medical staff at South Lake District. The Four hour time frame starts at the Jail Facility in Tavares.
- 17.) Vitals are taken by the medical staff in intake
- 18.) Medical staff may refuse an inmate that needs medical clearance from a hospital.
- 19.) Please see attached FCAC and FMJS reports.
- 20.) Bidders may propose alternative EHR solutions. CorrecTek version 2014.1.3.15.
- 21.) Pharmacy and Labs which are not bi-directional.
- 22.) Archonix, XJail v.2.26.
- 23.) LCSO
- 24.) LCSO Network
- 25.) LCSO
- 26.) LCSO servers. New system would be hosted on LCSO servers.
- 27.) Correct
- 28.) Wi-Fi is throughout the jail
- 29.) Correct
- 30.) Please see the attached report.
- 31.) 4 Medication carts and two small medication carts.
- 32.) Medication carts are basic pull-drawer. Laptops are used for EHR.
- 33.) Sick call requests are submitted via kiosk.
- 34.) There is currently 1.0 MH professional that is an employee of the LCSO, however bidders should include that position in their proposals and staffing matrix since the bidder will reimburse the LCSO for that salary. That Salary is currently \$6,352.67 per month.
- 35.) Bidders should not staff a nutritionist but are expected to ensure a nutritionist reviews diets per any accreditation standards. They can do that through the current food services vendor or

through their corporate office as they deem appropriate and in compliance with NCCHC, ACA, FMJS and FCAC standards.

- 36.) There are no LCSO case managers that help with discharge planning or referrals.
- 37.) Bidders should propose the discharge program process they feel will best meet the LCSO policy of a 3 day supply of medication.
- 38.) This happens in both the infirmary and in housing units.
- 39.) There is a Memorandum of agreement with LifeStream for MAT.
- 40.) 4
- 41.) Corrections Officer
- 42.) Methadone is currently provided off-site
- 43.) Program
- 44.) 4
- 45.) Refer to answer 7 above
- 46.) No telehealth currently exists. Bidders may propose a program in addition to on-site services but not to replace them.
- 47.) There are no work release inmates in the jail.
- 48.) Bidders may propose how they plan to meet this requirement
- 49.) It is unknown how the current vendor is meeting this requirement
- 50.) 2016/17 contract year \$300 for late intakes 2017/18 contract year \$750 for late intakes. 2018/2019 contract year to date (10/1/18 through 1/31/19) \$1,350 for late intakes
- 51.) 2016/17 contract year \$600 for late 14-day physicals, 2017/18 contract year \$1,000 for late 14-day physicals. 2018/2019 contract year to date (10/1/18 through 1/31/19) \$600 for late 14-day physicals
- 52.) Any audits of medical by accreditation entities, DOH etc.
- 53.) Please refer to answer 46 above
- 54.) Bidders may propose how they would do this
- 55.) Please see statistics
- 56.) Please see statistics
- 57.) Staffing proposals are up to the bidder and the program they propose
- 58.) Please refer to RFP, Pharmacy is a pass through to the County, therefore no CAP is necessary
- 59.) This information is not known since Pharmacy is through the current vendor
- 60.) Bidders should propose how they will utilize back-up, emergency pharmacy
- 61.) This information is not known since Pharmacy is through the current vendor
- 62.) This information is not known since Pharmacy is through the current vendor
- 63.) Diamond Pharmacy through the current vendor
- 64.) This information is not known since Pharmacy is through the current vendor
- 65.) This information is not known since the Pharmacy is through the current vendor
- 66.) Bidders should propose what pharmacies they would utilize for emergency, back up pharmacy services
- 67.) CorrecTek
- 68.) Yes
- 69.) There was no question presented by Centurion on line 69
- 70.) The current vendor considers this proprietary
- 71.) None

- 72.) Yes
- 73.) This information is not known since Pharmacy is provided by the current vendor
- 74.) Monthly inspections
- 75.) Unknown
- 76.) Patient specific and stock medications are used
- 77.) This information is not known since pharmacy is provided by the current vendor
- 78.) This information is not known since pharmacy is provided by the current vendor
- 79.) This information is not known since pharmacy is provided by the current vendor
- 80.) This information is not known since pharmacy is provided by the current vendor
- 81.) Electronic
- 82.) Pharmacy license is held by facility.
- 83.) Off-site services are pass through quarterly to the county for 100% reimbursement. Bidders may place \$0 on this line for pricing.
- 84.) Yes, Pharmacy is passed through. However, bidders should propose an annual amount for pharmacy. This amount will be billed to the county 1/12 of the annual amount per month. At the end of the year any credits will be given back to the county or paid to the bidder. Please see attached Pharmacy reports for the past two years actual spend and credits paid back to the county. Since the pharmacy is billed to the County there is no risk for a bidder, no need for risk sharing or carve outs.
- 85.) There is not a KOP program
- 86.) Individual Counseling
- 87.) 2018- 2,190 on Suicide Precaution and seen by LMHC. Average of 18 inmates per month housed in Administrative Confinement for MH and seen weekly.
- 88.) 2018- 9,344 LMHC clinical contacts; 765 Psychiatrist clinical contacts
- 89.) Mental Health Professionals
- 90.) Please see statistics
- 91.) Psychiatrist unless a bridge order
- 92.) Average 15-20 detoxes a day which includes both drug and alcohol.
- 93.) 2018- LMHC average 779 per month, Psychiatrist average 64 per month, 38 inmates to State Hospitals for Competency Restoration.
- 94.) 2018- 7 per month average; 2017- 5 per month average; 2016- 4 per month average
- 95.) Insurance requirements are as listed, Bidders may propose alternative insurance, but if they do so should indicate an exception to Specifications as directed on page 3 of RFP
- 96.) That is the current vendors staffing and it includes on-call services
- 97.) Bidders may propose the staffing they feel is appropriate. The current vendor does not have a psychologist.
- 98.) In the past year there were 2 juveniles receiving psychiatric medications.
- 99.) LMHC complete all Baker Acts and do not Baker Act pre-adjudicated inmates.