

# ANNUAL REPORT 2016



**LAKE COUNTY SHERIFF'S OFFICE**  
***Peyton C. Grinnell, Sheriff***

To Serve People, Support our Communities and Safeguard our Quality of Life



# Find it HERE

## Bias-Based Profiling Policy

The policy of the Lake County Sheriff's Office is to treat every citizen with courtesy and respect. The purpose of this position is to reaffirm our commitment to unbiased policing in all its encounters between deputy sheriffs and citizens.

A fundamental right guaranteed by the Constitution of the United States is equal protection under the law. Along with this right to equal protection is the fundamental right to be free from unreasonable searches and seizures by government agents as guaranteed by the Fourth Amendment. Citizens are free to walk and drive our streets, highways, and other public places without law enforcement interference, so long as they obey the law. They also are entitled to be free from the acts of criminals, and to drive and walk our public ways safe from the actions of reckless and careless drivers.

**Our Duties:** The Lake County Sheriff's Office is charged with protecting these rights, for all, regardless of race, color, ethnicity, national origin, religion, sexual orientation, gender, or economic status. Law enforcement action which is biased is illegal and violates the equal protection clause and the Fourth Amendment of the Constitution. It also alienates citizens, fosters distrust of the Sheriff's Office, and undermines legitimate law enforcement efforts.

The nature of our business requires deputy sheriffs to be observant, to identify unusual occurrences and law violations, and to act upon them. Proactive law enforcement keeps our citizens safe to live and work in a crime free environment. Criminal profiling is a legitimate tool in the fight against crime. Criminal profiling is an investigative method in which a deputy, through observation of activities and environment, identifies suspicious behavior by individuals and develops a legal basis, consistent with the Fourth Amendment, to stop them for questioning.

**Zero Tolerance:** It is the Sheriff's Office philosophy to accomplish our mission in a way that respects the dignity of all persons and yet sends a strong message of zero tolerance to actual and potential lawbreakers.

- 1 Bias-Based Profiling Policy
- 2 Message from Sheriff Grinnell
- 3 Finance
- 4 Human Resources \* Legal \* Professional Standards
- 5 Special Events
- 6 Ag and Marine \* Aviation
- 7 UCR Reporting
- 8 Support Services Bureau
- 9 School Resource \* Criminal Justice Academy
- 10 Community Services
- 11 Intel Unit \* Special Investigations
- 12 Comm Center
- 13 Uniform Patrol Bureau
- 15 Special Teams
- 17 Criminal Investigations Bureau
- 19 Jail







a Message from

## Sheriff Peyton C. Grinnell

Dear Citizens,

If you are reading this message, that means you have obtained a copy of our most recent Annual Report. Thank You! Thank you for your time, and your interest in our agency.

Each year, this report is produced with one goal in mind...to share our accomplishments throughout the past year and provide you with useful information. We have taken a moment to highlight units within the agency, as well as provide statistical data that may be of interest to you.

It is our mission to safeguard our quality of life and keep Lake County a great place to live, work and play. Thank you for supporting our efforts to do so.

As Sheriff of Lake County, I remain at your service.

Peyton C. Grinnell  
Sheriff of Lake County



**The Finance Department** prepares the annual certified budget for presentation to the Lake County Board of County Commissioners and carefully monitors the budget throughout the year. The Finance Department also executes the annual independent audit of the financial statements and works closely with the Lake County Board of County Commissioners to prepare the government wide financial statements and to ensure that there is detailed and transparent information presented in the County's Comprehensive Annual Financial Report (CAFR).

The department also processes bi-weekly payroll for over 700 employees, accounts payable, prepares daily deposits to go to the bank, managing and reporting on our state and federal law enforcement trust funds, and grant financial reporting. Other duties consists of, but are not limited to, balancing vendor statements, preparing employee health insurance statements, reconciling bank statements, filing state and federal reports, certifying funds for all purchases, filing of all monthly and quarterly reports, preparing Form W-2s, preparing 1099s and other annual financial statements, filing and all other essential accounting functions. The Finance Department is also responsible for maintaining the checking accounts for the Sheriff's Explorers and Sheriff's Posse.

The main sources of revenue in the \$61,049,912 Sheriff's Office Fiscal Year 2016 budget are transfers from the Lake County Board of County Commissioners, consisting mainly of ad valorem revenues in the form of property taxes. The budget funds salaries and benefits, operating expenses and capital-related items. The budget is divided into three main functions consisting of Law Enforcement, Corrections, and Court Security/Bailiffs. Law Enforcement represents 61.36% of the General Fund budget, Corrections represents 34.43% percent, and Court Security/Bailiffs represents 4.21% of the budget. Salaries and benefits represent over 76% of the total General Fund budget. The Lake County Sheriff's Office also has various special revenue funds to account for revenues and expenditures of various Special Revenue projects, including law enforcement trust and grant funds, and to account for operations of the Commissary operated for the benefit of the County Corrections inmates.

## cost to hire and equip a Deputy Sheriff

**The total estimated initial cost to equip and hire a full-time Sworn Deputy Sheriff, at our current starting rate of pay is approximately:**

**\$165,358.25**

**Salary & Benefits**  
**\$ 92,000.00**

**Uniform & Acoutrements**  
**\$ 4,459.89**

**Weapons & Armory**  
**\$ 3,527.00**

**Fully Equipped Patrol Vehicle**  
*(this is an average because we do not purchase the same vehicle for the entire fleet)*  
**\$ 50,400.00**

**Radio & Communications Equipment** *(includes car and portable radio, ear bud, phone and yearly phone air time)*  
**\$ 10,771.36**

**Computer & Equipment**  
**\$ 4,200.00**

**Total LCSO Budget**  
**Fiscal Year 2016**  
**\$ 61,049,912**

**Court Security**  
**4.21%**

**Corrections**  
**34.43%**

**Law Enforcement**  
**61.36%**





### EMPLOYEES HIRED in 2016:

Sworn Administration = 1  
Civilian Law = 15  
Part-time Civilian = 3  
Sworn Corrections = 28  
Sworn Court Services = 1  
Sworn Law = 21      TOTAL = 69

### EMPLOYEES THAT RETIRED IN 2016:

Sworn Law = 6  
Sworn Corrections = 6  
Civilian = 7      TOTAL = 19

### TYPE OF RETIREMENT:

Regular = 13  
Disability = 1  
In-line of duty = 1  
Investment = 4      TOTAL = 19

Number of Employment Applications  
Received: **327**

Worker's Comp Claims Filed: **183**

## Legal Department

The Legal Department is staffed by our in-house General Counsel and his assistant. The Legal Department is responsible for advising the Sheriff on legal matters that may affect the day to day operations of the Lake County Sheriff's Office to include contract law, employment law, constitutional law, local government law, workers compensation law, public records law, and criminal law.

The General Counsel also advises deputies on criminal law issues, prosecutes forfeitures, oversees/negotiates contracts, prosecutes petitions for seized animals, coordinates/defends lawsuits filed against the Sheriff, and handles public records requests. In 2016, the Legal Department successfully closed out 22 forfeiture cases which resulted in the Lake County Sheriff's Office obtaining nine vehicles, \$230,954.00, and numerous pieces of electronic equipment pursuant to the Florida Contraband Forfeiture Act.

In 2016 there were 49 threatened lawsuits/claims pending against the Sheriff's Office, 14 lawsuits in litigation, approximately 250 contracts, and nearly 700 public records requests fulfilled.



## PROFESSIONAL STANDARDS

One of the biggest tasks of the Office of Professional Standards is the constant review of our agency's policies and practices to keep them current with regularly-changing State Statutes and accreditation standards. The accreditation process is designed to enhance public and officer safety, reduce liability, and maintain consistency with modern law enforcement practices. Our accreditation Manager, Dr. Bruce Clark, has over 15 years of accreditation experience, is a Certified Accreditation Professional, and is considered one of the top accreditation professionals in the state.

In 2016, LCSO went through its third reaccreditation onsite in record time. Three assessors from across the state visited our agency and evaluated the accreditation files, to confirm compliance with over 240 standards and the 1000+ necessary proofs. Also, every aspect of our policies, procedures, equipment, and facilities were examined and interviews were conducted with numerous employees. Our accreditation success is a tribute to the entire agency and was due to the cooperative efforts of everyone.

### MEDIA RELATIONS

The agency's two public information officers remained busy in 2016 keeping the public apprised of the significant activities and investigations of the agency. The spokesmen work tirelessly to deliver accurate and timely information to the public through the local news media by way of news releases on the Sheriff's Office website, social media, and on-camera interviews at the scenes of breaking situations.

### GRANTS

The hours invested in 2016 by the agency's Grant's Coordinator were well spent. Grants accounted for over \$128,000.00 in funding. LCSO was awarded a JAG Grant through Department of Justice in the amount of \$33,123.00. This grant was used for the LCSO Communication Technology Program. LCSO also was awarded the Bulletproof Vest Partnership Grant in the amount of \$45.29, a JAG Grant through FDLE in the amount of \$33,705 (for a marine patrol vessel sonar scanning system) and a SCAAP Grant in the amount of \$ 62,862, which saved taxpayer dollars by purchasing items such as bulletproof vests, weapons, and new patrol vehicles.

### INTERNAL AFFAIRS

The Internal Affairs Unit is also part of the Office of Professional Standards. This unit is responsible for conducting thorough and objective investigations when the conduct of agency members is in question. Complaints may originate from an interaction with a citizen who is dissatisfied with the employee's performance or when a supervisor notices an employee has failed to meet an acceptable level. A fair and impartial accountability process is necessary to maintaining the public trust as well as establishing a safer and more effective work environment.

All internal investigations are conducted in strict accordance with governing state statutes to ensure the employee's rights are protected and the citizen receives the law enforcement services he or she deserves. Although not appreciated by everyone, an effective internal affairs function is necessary for a professional organization.



# special events

## Project Kid Connect

Employees with the Lake County Sheriff's Office raised money and purchased supplies for this year's annual Project Kid Connect Backpack Drive! Employees and sponsors spent an entire Saturday morning at a packing party stuffing approximately 700 backpacks with free school supplies at the South Lake District Office in Clermont.



The actual backpack giveaway event was held Saturday, July 9 from 10 a.m. to 3 p.m. at Minneola City Hall, located

at 800 North U.S. Highway 27 in Minneola.

Kids in attendance were given a free backpack containing free school supplies, as well as vouchers for free haircuts and onsite vision checks. There was also music, food and drinks, face painting, pony rides, games, activities, and more!

The purpose of this event is to bring kids and law enforcement together in a positive and fun atmosphere. It is always an overwhelming success for all involved.



On February 20, 2016 the Lake County Sheriff's Office held its 3rd Annual Bass Fishing Tournament and Family Fish & Fun Day at Hickory Point Park in Tavares. A total of 74 boats launched at daybreak for the competition. Throughout the day families were able to enjoy music, games, and the many vendors that participated in this event while they waited for the boaters to return. The team of Timmy Frederick/Austin Hibbard won this year's tournament.

Thanks to all of those who participated in the 3rd Annual LCSO Bass Tournament and Fish 'n Fun Day! The tournament was a huge success thanks to our many sponsors, participants and volunteers. Our deepest gratitude extends to all of you! Due to your generosity the event raised \$30,000 dollars which will benefit the Florida Sheriffs Youth Ranches.

## COPS and KIDS DAY



Our 11th Annual Cop's and Kid's Day was held on Saturday, June 11th in the Via Port Mall parking lot. The event featured a law enforcement motorcycle skills challenge.

A total of \$ 8,565 was raised from the event.



Shop with a Cop is an outreach program designed to assist children who are at risk due to their current economic situation, their environment and other factors. With community partners, LCSO raised money designated solely for the Shop with a Cop program. All monies stayed within our community so that local children were able to reap the benefits.

For every \$100 donation, one child was sponsored. Shop with a Cop raised \$ 29,700 in 2016. The program served over 200 children.





## AG and Marine Unit

Throughout the 2016 year, the AG and Marine Unit responded to 19 non-fatal boating emergency's, six in county drownings, two out of county (AOA) drownings, 16 lost person's calls, 22 AOA's with other agencies, 21 after hour call outs, multiple livestock at large calls, multiple livestock investigations and agriculture crimes.

Drownings/Fatalities on the water for 2016 that AG/Marine Units responded to;

- Lake Beauclair- 87 yoa white male fell overboard while underway on Lake Beauclair in inclement weather.
- Groveland- two yoa white female which had wondered off into a swampy area of the Groveland chain.
- Lake Eustis- 30 yoa black male which had jumped off a boat in Lake Eustis and did not resurface.
- Lake Dora- 37 yoa white male who was discovered deceased on his boat by LCSO marine units.
- Lake George- 40 yoa black male who jumped off his boat and did not resurface.
- Lake Eustis- 40 yoa white male who drowned after his boat drifted away.
- St John's River- AOA with Putnam County for a drowning on the river of an off duty deputy.
- St John's River- AOA with Putnam County for a drowning on the river.

The Agriculture Unit hosted the F.A.C.I.U. conference this year here in Lake County. The conference had a total of 76 law enforcement officers

from different agriculture units throughout the state.

The Marine Unit played a crucial role in preparing for and working the 3rd Annual LCSO Bass Tournament and Fish N' Fun Day Event.

Agriculture and Marine Units provided coverage and support services during Hurricane Matthew.

The Marine Unit assisted Hillsborough County with the Gasparilla Parade in Tampa Bay. The Gasparilla Parade is a large, on the water, boat parade which crosses Tampa Bay. The parade averages over 3,000 boats in Tampa Bay.

This year the Lake County Sheriff's Office purchased a Sea Ark Mud Boat for the AG/Marine fleet. This vessel is used for reaching remote areas of the county for search and rescues where a normal patrol boat cannot go. The new mud boat played a vital role in the rescue of 6 juveniles who were stranded in an extremely remote area on the Alexander run in the middle of the night.

Through a grant, the Lake County Sheriff's Office purchased a 2016 Triumph center console patrol boat for our Citizen's Marine Patrol Volunteers. The new volunteer boat has been used throughout the year patrolling the water ways of the Harris Chain by our Citizen Marine Patrol.

## AVIATION UNIT

- The Unit flew a total of 250 hours in 2016.
- The unit received 251 calls for service, including calls assisting other municipalities within the county.
- Aviation was successful in the location and recovery of 15 missing persons.
- Assisted Patrol Units in apprehension and arrest of 15 subjects.
- Eradicated \$10,000 (street value) worth of marijuana plants throughout the county.

## NOTABLE EVENTS

On August 2, 2016 at 1920 hours, the Aviation Unit responded to call for service referencing a small boat that drifted towards a resident's dock on Lake Eustis, with no occupants. As the aircrew was canvassing the area, they observed two adults males with two juvenile males treading rough water in high winds approximately three hundred yards from shore. The Pilot descended the aircraft near the extremely exhausted subjects and allowed the Flight Officer to drop multiple flotation devices as well as assist the LCSO Marine Units to the successful recovery all the subjects.





# Crimes Reported in Lake County - 2016

Uniform Crime Reporting (UCR) statistics are reported to the Florida Department of Law Enforcement. This program provides a barometer of the crime conditions within a geographic jurisdiction. The data that is derived from the UCR program provides assistance in determining the overall scope of the reported criminal activity in our county and state.

County Unincorporated Population

161,012

Crime Clearance Rate

21.2%

Crime Rate

1,961.3

Total Offenses 3,196

Violent 500

Property 2,686

## WHERE DO ROBBERIES OCCUR?

**RESIDENCES**  
5 Offenses  
\$ 2,519 Stolen

**BANKS**  
0 Offenses  
\$ 0 Stolen

**COMMERCIAL BUILDINGS**  
2 Offenses  
\$ 11,871 Stolen

**CONVENIENCE STORES**  
3 Offenses  
\$ 700 Stolen

**HIGHWAY**  
25 Offenses  
\$ 47,699 Stolen

**GAS / SERVICE STATIONS**  
0 Offenses  
\$ 0 Stolen

## 2016 UCR REPORT OF STOLEN PROPERTY

**STOLEN FROM VEHICLES**  
463 Offenses / \$ 307,986 Value



**SHOPLIFTING**  
231 Offenses / \$ 48,210 Value

**FROM BUILDINGS**  
411 Offenses / \$ 787,320 Value



**MOTOR VEHICLE PARTS**  
133 Offenses / \$ 47,731 Value



**BICYCLES**  
30 Offenses / \$ 8,386 Value



**PURSE SNATCHING**  
1 Offenses / \$ 60 Value



**POCKET PICKING**  
2 Offenses / \$ 501 Value



**COIN OPERATED MACHINES**  
1 Offenses / \$ 180 Value

**All other Stolen Property**  
475 offenses valued at \$ 1,018,428.00

## WHEN DO BURGLARIES OCCUR?

DAYTIME	OFFENSES	VALUE
RESIDENCE	183	\$476,394
NON-RESIDENCE	22	\$30,491

NIGHTTIME	OFFENSES	VALUE
RESIDENCE	53	\$35,812
NON-RESIDENCE	39	\$64,880

UNKNOWN TIME	OFFENSES	VALUE
RESIDENCE	288	\$1,341,232
NON-RESIDENCE	126	\$ 589,048

## ARREST DATA



3,132 MALES



1,138 FEMALES

**ADULTS**  
4,057

**JUVENILES**  
213





# SUPPORT SERVICES BUREAU

## REPORT WRITERS

The Report Writing Department is a unit in the Support Services Bureau and is responsible for taking phone-in reports from personnel in every area of the Sheriff's Office. A deputy will initiate their report by calling the Report Writers, who then type the report into the call-in system while the deputy dictates the information. The Report Writer is responsible for editing, proofreading, and coding each report for accuracy.

In 2016, the Uniform Patrol Bureau called in 10,552 reports, while the School Resource Deputies called in a total of 852 reports. A total of 14,898 reports were called in to this 12 member unit who are available 24/7.

In addition, the Report Writers are responsible for reporting our agency's Uniform Crime Reporting (UCR) statistics to the Florida Department of Law Enforcement (FDLE).

## CIVIL UNIT

The main function in the Civil Unit is to serve process, which includes non-enforceable papers and enforceable papers. The office staff receives and processes the paperwork for the deputies to serve. The majority of our papers are non-enforceable.

Quick attention to this paperwork is the Civil Unit's number one priority. The Civil Unit is also responsible to the public, either in person at the Sheriff's Office or by telephone, to give the most current information and updates on service and to clearly explain our policies and procedures, which are created based upon the Rules of Civil Procedure, the Rules of Judicial Administration and the Florida Statutes. However, the department does not have attorneys and with that, we are not able to give legal advice.

## WARRANTS UNIT

The Warrants Unit receives warrants, capias, direct case warrants, and summons on a daily basis. Warrants are then processed, some of which we send notices, while others are given to warrants deputies to be served. All warrants are entered into our computer system and then are entered into either FCIC or NCIC.

## CENTRAL RECORDS

The Central Records Unit has the task of processing, disseminating and maintaining all incident reports for the Lake County Sheriff's Office. This includes misdemeanor citations, traffic and boating citations, investigative reports and arrests, as well as animal services reports. In compliance with Florida State Statutes, no form of identification is required to obtain public record information.

In addition, Records personnel also assist the public in obtaining copies of incident reports and calls for service, local records checks, and insurance requests. All incident reports are scanned into the Document Management System where they will remain permanently.

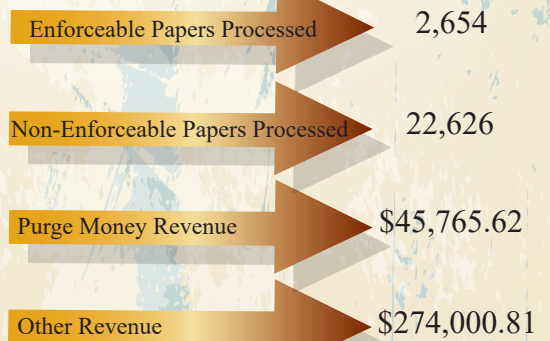
## FLEET MAINTENANCE

Fleet Maintenance is located in Eustis on approximately 3 acres. There is a 4 bay shop, a 4 bay electronics repair/install shop, a storage garage for emergency supplies, a portable classroom for office and storage space, a pole barn for equipment storage and a paint booth.

The Lake County Sheriff's Office also has a Fleet Maintenance facility in Clermont. The facility has 8 bays and storage for parts. Both facilities have a car wash area and spare units. Collectively, the facilities are responsible for maintaining over 500 LCSO units including cars, trucks, SUV's, ATV's, boats, light trailers and all other vehicles.

## SUPPORT BUREAU 2016 STATS

### CIVIL CLERICAL ACTIVITY



### CIVIL SWORN ACTIVITY



### WARRANTS CLERICAL ACTIVITY



### WARRANTS SWORN ACTIVITY



### CENTRAL RECORDS ACTIVITY





# School Resource Deputies

LCSO provides a Deputy Sheriff at every High School, Middle School, and one Charter School in the county, with the exception of the Mount Dora Middle and High Schools. The City of Mount Dora is responsible to provide SRO's to those two schools in their jurisdiction.

There are a total of 23 School Resource Deputies assigned to protecting a total of 18 schools throughout the county. Additionally, the Sheriff provides supervisors and a K-9 deputy to support the on-campus deputies. Each School Resource Deputy undergoes specialized training to work in the campus environment. Initial and annual follow-up training includes Response to Active Shooter, Criminal Street Gangs, Drug Investigations, and Violence Prevention and Intervention.



Additionally, every SRD assigned to a middle school teaches the Cyber Safety presentation provided by the Office of the Attorney General of Florida. This program is designed to educate students about the risks of and tactics used by online predators as well as what constitutes as a cybercrime and how to report it. During the school year of 2015-2016 the SRD's taught a total of 6,037 students.

In 2016, SRDs were responsible for 711 reports, 224 total arrests, and 51 tobacco citations. Furthermore, School Resource Deputies made 127 W.I.L.A. referrals. This Work In Lieu of Arrest program allows first-time juvenile offenders a chance at avoiding a criminal record by working on community service projects a minimum of three Saturdays in a row.

During the summer break, School Resource Deputies interact with elementary school students at three mobile summer camps. These week-long day camps are held at convenient locations throughout the county and there is no charge for children (ages 6-12) to attend. During these summer camps, we reach approximately sixty elementary-aged students per camp.



## INSTITUTE OF PUBLIC SAFETY CRIMINAL JUSTICE ACADEMY

We are proud to say that in 1997, the Lake Technical College requested that the Lake County Sheriff's Office run the Institute of Public Safety (IPS) Criminal Justice Academy. As a result of the 19 year partnership, the Criminal Justice Academy has been committed to being one of the best training centers in the State of Florida.

Once a year, the IPS hosts a training meeting in which all local criminal justice agency training coordinators meet to discuss their training needs for the calendar year. Through this collaborative effort, advanced and specialized training courses are scheduled. Officers and deputies throughout the region are eligible to attend these courses to further their education and training as well as maintain their certifications.

Per the Criminal Justice Standards and Training Commission (CJSTC), each officer is required to obtain 40 hours of retraining every four years. These classes assist in satisfying the state requirement and as such, IPS hosted various advanced and specialized courses throughout the year.

In addition to advanced and specialized criminal justice training, the academy also holds basic law enforcement, corrections, and 911 Telecommunication courses. These courses meet the state requirements to prepare students to become law enforcement, corrections officers, or 911 dispatchers in Florida.

The IPS is also one of thirteen academies in the state which offers out of state and federal/military officers an opportunity to become a Florida certified officer by way of equivalency of training (EOT) courses. The experienced officers who attend, then sit for the State Officer

Certification Examination (SOCE) administered by the Florida Department of Law Enforcement. Upon successfully passing the SOCE, the officers are then qualified to gain employment at a Florida agency.

The Lake County Sheriff's Office Training Unit provides its members with mandatory retraining necessary to meet CJSTC's requirement of 40 hours every four years. Fifteen in-service training sessions were held in 2016 for all members to include civilians, detention deputies, and deputy sheriffs.

In addition, the Training Unit provided local teens with the Teen Driver Challenge Program. This free, twelve hour course offered to teen drivers provides training with essential knowledge and driving skills needed to become a better defensive driver. Seven of these courses were held in 2016, with 101 participants.

### 2016 Training Unit Activity

<b>Law Graduates</b>	<b>59</b>
<b>Corrections Graduates</b>	<b>45</b>
<b>E.O.T. Participants</b>	<b>65</b>
<b>Teen Driver Challenge Students</b>	<b>101</b>
<b>Background Inv's Completed</b>	<b>160</b>

In 2016, the Sheriff's Office implemented the use of the Physical Abilities Test. The course must be completed semi-annually by all sworn members. The PAT course tests physical abilities needed to perform the duties of a deputy sheriff or detention deputy.





## COMMUNITY SERVICES

over  
\$ 7,000

in community partnership grant funding for the SafetyNet program was obtained by the Community Services Unit. This allowed the Sheriff's Office to provide the program at no cost to residents and using no tax dollars.

The mission of the Community Services Bureau is to provide programs and services that improve quality of life to the citizens of Lake County. Our programs include SafetyNet, Senior Watch and the Citizens on Patrol program just to name a few. Community Services also coordinates over 300 volunteers who give their time to assist various departments within our agency. Volunteers work in several different areas of the Sheriff's Office including investigations, records and court services.

916

residents have completed the Sheriff's Citizen's Academy since it began in 1997. Three Citizens Academies were held in 2016. Citizens Academy students get a behind-the-scenes look at the day to day operations of the Sheriff's Office.

Our Citizens on Patrol (C.O.P.) volunteers patrol neighborhoods and businesses throughout the county and are frequently called upon to assist with special events. Citizens on Patrol (C.O.P.) volunteers complete a two week training course and field training with veteran C.O.P's. Once they have completed training C.O.P's work anywhere from a few hours a month to several days a week depending on their individual availability.

One of our most popular programs is SafetyNet. SafetyNet technology gives piece of mind to Lake County families living with illnesses such as Alzheimer's disease or Autism Spectrum disorder, who may be prone to wander away.

603

Crime Watch meetings were held throughout the county in 2016. Our Crime Watch Coordinator stays in close contact with communities to address crime prevention and other neighborhood concerns.

The Senior Watch program serves our senior citizen residents and their families. Senior Watch clients call a hotline number daily to check in. If they miss their call a Sheriff's Office representative calls the client directly and if no contact is made a unit is dispatched to the client's residence to check on them.

8

Town Hall meetings were held in 2016. Area residents met with the Sheriff and his command staff to talk about services available and relate any safety concerns.

119,000

miles were patrolled by C.O.P. volunteers during over eight thousand hours of volunteer time in 2016

13,723  
hours

were contributed by volunteers at the Lake County Sheriff's Office .

180

Lake County residents participated in the Senior Watch program.

Comm Center Dispatcher, Victoria Chatigny, found out that one of our Senior Watch participants, Mrs Dorothy Bender was celebrating her 99th birthday on 08/11/2016. Victoria, Lt. Tom McKane, and Sgt. Chad Harmon showed up at a party that Mrs. Bender's friends were throwing her and presented her with flowers and a card on behalf of the Lake County Sheriff's Office. Pictured left is Victoria Chatigny with Mrs. Bender and her friend.







# LAKE COUNTY SHERIFF'S OFFICE

## SPECIAL INVESTIGATIONS BUREAU



### OPERATION TREASURE FLORIDA'S KIDS



Austin Guiffre



Craig Harley



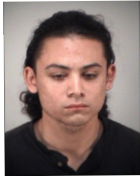
Gunner Artibee



John Ghaly



Martin Wilkins



Michael Castillo



Richard Hummer



Steven Head



John Daiuto Jr.



Shawn Kenyon



Pictured is a portion of the marijuana seized from a 350 pound bust.



Pictured left are items used in the manufacture of meth that were found while dismantling a lab.

## INTEL UNIT

The Lake County Sheriff's Office Intelligence Unit is responsible for Intelligence gathering and sharing, Homeland Security and Domestic Terrorism complaints, Cyber Crimes investigations and Sexual Offender and Predator Management. The Intelligence Unit is staffed with highly trained investigators who work primarily in an undercover capacity and are a part of our Special Investigations Bureau.

The Sexual Offender and Predator Management investigator's primary responsibility is to ensure that all sexual offenders and predators living in Lake County adhere to all requirements mandated under Florida Law. Currently there are over 500 sexual offenders and predators living within Lake County.

The Cyber Crimes investigators are charged with cases involving the sexual exploitation of children via the internet. These investigators work in an undercover setting and take a proactive approach to patrolling the internet for online predators. In 2016, the Cyber Crimes investigators, along with the assistance of the Internet Crimes Against Children Task Force, conducted a six day undercover online sting "Operation Treasure Florida's Kids" that yielded **ten arrests** (pictured above) of individuals traveling to engage in sexual activity with a minor.

## SPECIAL INVESTIGATIONS

The Lake County Sheriff's Office Special Investigations Bureau (SIU), Narcotics Division is responsible for all drug related complaints in the county. SIU is staffed with experienced narcotics detectives, federal task force agents and law enforcement officers from local municipalities. These highly trained narcotics investigators work in an undercover capacity and take a proactive approach to the war on drugs in Lake County.

SIU received approximately 205 drug-related complaints in 2016. 110 of the complaints were made anonymously through Crimeline. From those complaints, detectives successfully developed 121 cases, which resulted in 109 felony narcotic arrests and seized an approximately \$400,000.00 worth of narcotics.

In 2016, narcotics detectives worked a yearlong joint operation with federal agents involving a large marijuana distribution origination established in Lake County. The organization was responsible for distributing multiple pounds of marijuana throughout Lake and surrounding counties. Narcotics detectives were able to seize approximately 350 pounds of marijuana and approximately \$281,000.00 in US Currency.

In January of 2016, after a three month investigation, the narcotics detectives made 65 felony arrests involving street level drug dealers. In May, a three month investigation began when detention deputies at the Lake County Jail began to identify and intercept an increased volume of narcotics being smuggled

into the Lake County Jail. Narcotics detectives were able to identify and arrest 10 suspects on charges for introduction of contraband into a detention facility among other charges.

The Lake County Sheriff's Office has had a high volume of methamphetamine labs throughout the county in the past several years with an average of dismantling 30-40 methamphetamine labs a year. In 2016, methamphetamine labs have declined dramatically. Narcotics detectives dismantled ten methamphetamine labs in 2016. This is believed to be a result of the high influx of crystal meth (ice) discovered in Lake County, which is smuggled into the United States through Mexico.

Over the past year, narcotics detectives have received information pertaining to a deadly drug known as Fentanyl. Through further investigations, it's been determined drug dealers are using Fentanyl and other illegal substances to mix with Heroin. As a result of the actions, law enforcement has seen an influx of drug overdoses.

To combat underage alcohol and tobacco use, narcotics detectives conducted two undercover operations utilizing underage confidential informants. Narcotics detectives responded to numerous locations throughout Lake County that sell alcoholic beverages and/or tobacco in an attempt to conduct a purchase. As a result of those actions, 42 misdemeanor citations were issued to individuals who sold an alcoholic beverage and/or tobacco to minors.



## What is an abandoned 911 Call?



The Comm Center received 7,834 Abandoned 911 Calls last year.

This is a 911 call that disconnects before a telecommunicator can get crucial information from the caller. Generally abandoned 911 calls are unintentional calls from cellular devices in people's pockets or purses and tie up emergency personnel. The abandoned 911 call can also be someone attempting to report an emergency, but getting disconnected by a suspect or other means beyond the control of the caller. The telecommunicators attempt to make contact with the telephone number the abandoned 911 call came from to determine if there is an actual emergency.

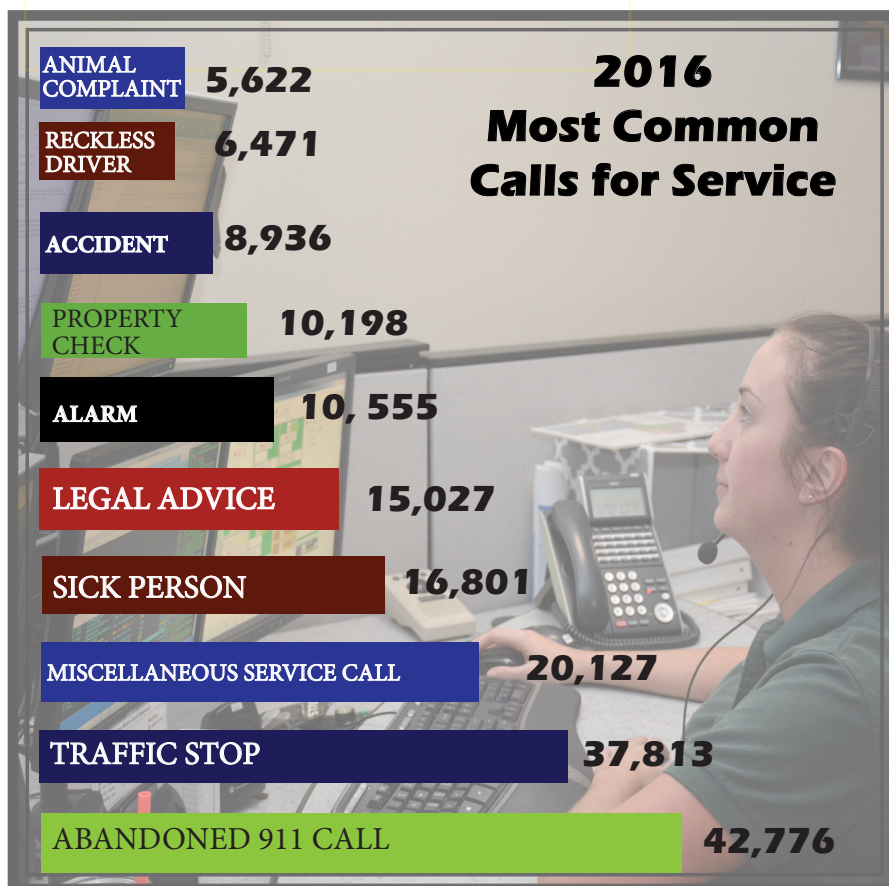
Another way that we receive abandoned 911 calls is from children playing on their parent's cellular phones; whether the service contract is active or not.

The number of 911 calls placed by people using wireless phones has significantly increased in recent years. It is estimated that about 70 percent of 911 calls are placed from wireless phones, and that percentage is growing. For many Americans, the ability to call 911 for help in an emergency is one of the main reasons they own a wireless phone.

The Communications Center answers all cellular 911 calls within Lake County as well as landline calls placed from unincorporated Lake County. We also provide radio dispatch and 911 services for the municipalities of Astatula, Clermont, Fruitland Park, Howey in the Hills, Lady Lake, Mascotte, Tavares and Umatilla.

## Comm Center 2016 Telephone Volume

Incoming 911 Calls	155,425
Abandoned 911 Calls	7,834
Incoming Admin. Calls	266,996
Outgoing Admin. Calls	<u>118,979</u>
Total Calls	549,234



## 2016 Dispatched Calls for Service

LCSO	196,091
Astatula	3,277
Clermont	42,872
Fruitland Park	9,620
Howey	2,569
Lady Lake	15,875
Mascotte	9,362
Minneola	5,984
Tavares	16,501
Umatilla	4,053

Average Response Time for All Calls: **13 minutes 46 seconds\***

Average Response Time for Priority Calls: **8 minutes 14 seconds\***

Priority Calls are classified as anything requiring immediate response to the scene to include: 'Alarm', 'Armed or Caution', 'Bomb Threat or Attack', 'Escaped Person', 'Fight', 'Hostage', 'In Pursuit', 'Lost Person', 'Missing Person', 'Person Shot', 'Plane Crash', 'Shooting', 'Traffic Accident Injury', and all 'In Progress' items.

\* updated 7/11/17

The Lake County Sheriff's Office Communications Center is staffed 24 hours a day by our dedicated 911 Public Safety Telecommunicators. Our telecommunicators work 12 hour shifts and rotate from days to nights quarterly.



OFTEN REFERRED TO AS THE 'BACKBONE' OF ANY LAW ENFORCEMENT AGENCY, THE UNIFORM PATROL BUREAU PROVIDES LAW ENFORCEMENT SERVICES 24 HOURS A DAY, 7 DAYS A WEEK, 365 DAYS A YEAR THROUGHOUT THE 1,156 SQUARE MILES OF LAND AREA WITHIN THE AGENCY'S JURISDICTION.

# UNIFORM PATROL BUREAU

When a citizen of Lake County calls the Lake County Sheriff's Office for assistance, most likely the deputy responding will be a member of the Uniform Patrol Bureau. Deputies in the Uniform Patrol Bureau respond on average to 350,000 calls for service each year. Uniform Patrol Deputies are easily recognizable by the highly visible patrol vehicles that they drive.

The Uniform Patrol Bureau contains several specialized units. These units answer calls for service or respond to emergencies that would be impossible or impractical for regular Road Patrol deputies to handle. These units include the Street Crimes Unit, Traffic Enforcement Unit and the K-9 Unit.

The Lake County Sheriff's Office, through contractual agreement also provides law enforcement services to both the Town of Montverde and the City of Minneola. There is one deputy sheriff that is exclusively assigned to patrol within the city limits of Montverde. The City of Minneola currently has fifteen deputies assigned to its district to serve the needs of the citizens residing within the city.

Because the Lake County Sheriff's Office is the largest law enforcement agency in Lake County it is often called

upon for assistance by other public safety agencies in Lake County such as fire rescue, EMS and the local police departments. On any given day throughout Lake County you may see members of the Uniform Patrol Bureau working closely with these agencies. By keeping the lines of communication open and fostering a cooperative relationship with these agencies, we are able to work together collectively to ensure that the needs of all Lake County citizens are met.

## FTO

The Lake County Sheriff's Office Field Training Officer (FTO) program was designed to produce a highly trained deputy sheriff to meet the standards of performance required by our agency. The program provides equal and standardized training to all newly hired deputies and builds on the foundation of knowledge received from the Police Academy.

The FTO program strives to achieve highly trained deputies using objectives such as consistency and a systematic step by step approach. Our FTO program currently consists of (14) fourteen field training officers under the supervision of a Sergeant.

## Uniform Patrol Activity 2016 2015

Property Crimes		
Burglary Residence	708	742
Burglary Business	114	89
Burglary Conveyance	580	483
Theft - Grand	1,039	886
Theft - Petit	376	419
Theft - Retail	194	233
Theft - Auto	195	151
Recovered Auto	133	84
Criminal Mischief	362	366
Persons Crimes		
Assault - Simple	66	57
Assault - Aggravated	121	83
Battery - Simple	746	712
Battery - Aggravated	171	159
Battery - Sexual	51	60
Sex Crimes Other	87	96
Dom Violence Crimes	522	484
Robbery	33	38
Child Abuse	179	159
Traffic		
Criminal	705	889
Civil	1,350	138
Warnings (written)	3,447	4,663
Crashes Worked	614	650
Arrests		
Felony	764	694
Misdemeanor	788	912
Juvenile Arrests	103	136
Capias Served	712	767
Calls for Service		
F.I. Cards	415	511
Baker Acts	439	428
Baker Act Transports	862	706
Use of Force Reports	54	33
Seized Veh Evidence	2	2
Seized Veh. Forfeitures	2	0
Civil Papers Served	641	834
Other Calls for Service	96,790	98,088





## K-9 UNIT

The Lake County Sheriff's Office K-9 Unit is comprised of highly trained deputies who must endure a rigorous 400 hour training course with their assigned canine before they can begin to work on the road. Due to the training being extremely time consuming, the handler and his canine are able to form a bonded relationship.

Our K-9 Unit is made up of several different breeds of dogs with different skills. We have ten full service German Shepherds. The definition of full service means that the dog is highly trained in narcotics detection, apprehension of suspects on the run, and most importantly, protecting their partner. We have a Labrador assigned to the Lake County Schools, whose duty is narcotic detection only. We have a cadaver German Shepherd trained to detect cadaverine and other odors of decomposing bodies.



## STREET CRIMES UNIT

The Lake County Sheriff's Office Street Crimes Unit (SCU) was created to target high crime areas within the county by using saturation patrols and gathering intelligence from the community; this assists in bridging the gap between Uniform Patrol and Investigative Units.

The SCU is comprised of six proactive and highly experienced deputies to include a full service K9 handler. The SCU has begun exploring new technology to assist in the safety of vehicle pursuits. They've currently acquired a system called StarChase. StarChase provides pursuit management and GPS tracking technology that mitigates risk and protects our community.

## K9 UNIT

Criminal Citations	14
Civil Citations	7
Written Warnings	36
Verbal Warnings	149
Felony Arrests	4
Misdemeanor Arrests	3
K-9 Calls	1,635
On Duty Usage	639
Off Duty Usage	2



## Street Crimes Unit 2016

### TRAFFIC

Verbal	1,201
Written	33
Civil	12
Criminal	25
DUI	5
Vehicle Search	445
Physical Arrests	53
Pursuit Reports	7
Total Stops	992

### DRUG ARRESTS

Marijuana <20	19
Marijuana >20	3
Cocaine/Crack	10
Meth	33
Prescription	12
Other Narcotics	7
Paraphernalia	17
Weapon Crimes	1
Persons Crimes	0
Property Crimes	4
All Other	0

### ARRESTS

Felony	79
Misdemeanor	28
Warrants	30
Juvenile	2

### K-9

Tracks Ran	0
Building Search	0
Area Search	1
Detection Sniff	8
Narcotic Value	\$350.00
Demo's	0
AOA's	0
Standby's	0
Apprehensions	8
Alarm Responses	0

### MISCELLANEOUS

FI Cards	0
Use of Force	4
Seized Property	\$0.00
Narcotic Value	\$1,760.00
Surveillance	46
Training Hours	38
AOA Hours	54
All Other	391



## SWAT TEAM

The Lake County Sheriff's Office SWAT conducted forty nine planned tactical operations in 2016. These operations consisted of high risk search warrant services, barricaded person callouts, dignitary protection details, and pre planned high risk special event support both regional and locally.

The team also participated in 26 team-based skill development training sessions in 2016 and many team members attended specialized individual skill development courses. Team members on many occasions supported individual unit level operations in subject matter expertise and asset deployment on many unplanned, no -warn incidents.

SWAT also participated in several not for profit functions including Dining in the Dark, National Holiday Fund, Shop with a Cop and the Law Enforcement Torch Run.

SWAT continued it's support and attendance of the SWAT Round Up International training and competition held annually in Orlando with a final place of 11th for the 2016 Lake County SWAT competition team.

SWAT also conducted a 96 hour basic SWAT seminar that hosted 25 newly assigned tactical officers from all over Central Florida.



## INAUGURAL TAC MED CHALLENGE

The Sheriff's SWAT also held its inaugural Tactical Medical Challenge; the Tactical Medical (TACMED) Challenge 2016 was the start of an annual multi-faceted approach to the ongoing professionalizing of the tactical medical community. It is first and foremost, an unprecedented educational symposium coupled with a challenging competition that fosters teamwork and improves the skill sets of both the medical operator and non-medical operator.

Each event had four competitors, all capable of engaging in handgun and shoulder fired weapons courses of fire. All team members will shoot specific, documented courses of fire.

Each event's competition team required a minimum of two personnel possessing an active (non-expired) state or National Registry of Emergency Medical Technicians (NREMT) certification "or higher" and certified in one (1) or more of the following:

- Tactical Combat Casualty Care (TCCC) through the National Association of Emergency Medical Technicians (NAEMT) -or-
- Tactical Emergency Casualty Care (TECC) through the National Association of Emergency Medical Technicians -or-
- Tactical Paramedic - Certified (TP-C) through the International Board for Specialty Certifications (IBSC) -or-
- Advanced Tactical Paramedic (ATP) through the United States Special Operations Command (USSOCOM)

Competition teams delivered casualty care in accordance with the Tactical Combat Casualty Care (TCCC) Guidelines as prescribed by the Committee on Tactical Combat Casualty Care (CoTCCC) and Tactical Emergency Casualty Care (TECC) Guidelines as prescribed by the Committee for Tactical Emergency Casualty Care (C-TECC).







## MOUNTED POSSE

The Lake County Sheriff's Office Mounted Posse is a voluntary organization. The basic purpose of the Mounted Posse is to assist the agency, when the use of horses are needed.

The Sheriff's Mounted Unit is utilized for security at large events such as high school football games, concerts, and special events drawing large crowds. The horse actually gives the rider a better advantage due to their height to see what the officer on the ground cannot see, proving useful in deterring crime.

The Mounted Unit/Mounted Posse consist of two sworn deputies and approximately 15 Civilian Volunteers and their horses. These Deputies and Volunteers can perform various types of patrols, civic functions and searches for missing persons. The Civilian Posse is self-funding and supports itself from donations and annually hosts an Obstacle Challenge and Clinic for other equestrians. This year the posse made over \$1600.00 for this two day event, which will assist them in purchasing items for their yearly operations.

The Volunteers of this unit volunteered a total of 3,060 hours of their time for the year 2016, all serving the Citizens of Lake County.



## DIVE TEAM

On Saturday April 23 The LCSO Dive Team assisted Forestry in their National Forest clean up. The dive team was assigned to clean up Little Grasshopper Lake. It was estimated that they would remove 300-400 lbs of trash. Instead the divers removed approximately 1,400 lbs of trash from the lake. We truly appreciate our Dive Team for going above and beyond to serve this great community!

## MOUNTAIN BIKE UNIT

The Sheriff's Mountain Bike Unit conducts focused patrols as well as participates in large events such as Leesburg Bike Fest and Pig on the Pond. Deputy Sheriffs on mountain bikes are able to work closely with the public while keeping an eye out for public safety.





# Criminal Investigations Bureau

## CRIME SCENE INVESTIGATIONS

In 2016, the Lake County Crime Scene Investigations Unit (CSI) responded to an average 415 crime scene cases which included anything from car break-ins to homicides, 97 of which were cases with the other agencies within Lake County. CSI is responsible for collecting, documenting, processing, and preserving evidence that is believed to have evidentiary value.

## Cold Case Reopened

A detective with the Major Crimes Unit reopened a 1991 case of a female that had been murdered and the body discarded in Seminole State Forest. The detective submitted DNA evidence to the University of North Texas, which manages the National Missing and Unidentified Persons System, or NamUs. They were able to establish a DNA profile for Jane Doe, but no name.



On July 27, 2016 the Lake County Sheriff's Office reopened a case from October of 1978, an African American female was found along the shore of Lake Harris in Howey in the Hills area. It is believed at the time of discovery she was between the age of 16 and 18. She was approximately 5'5 tall and weighed 110 pounds. She had short black hair and brown eyes. In addition, she had her ears pierced with red polish on her finger nails and toe nails. The National Center for Missing and Exploited Children used new technology and created an updated picture of what the victim would have looked like at the time.

In 2016 alone, CSI processed an average 5,116 pieces of evidence that was located from various cases, which includes evidence that was turned in by other agencies. CSI processes the various items using different techniques to enhance latent fingerprints as well as collecting possible touch DNA from the items.

Technology is always growing and expanding, therefore it is important for the CSI unit to be up to date on the latest techniques and equipment that is on the market. Every year, the Crime Scene Investigators go to various seminars and classes to increase knowledge that can better help with the processing of crime scenes. One such class included a bloodstain pattern on fabrics & clothing topic which concentrated on photographing and documenting blood spatter and different markings on various materials. This is important to help recreate what occurred at the time of the incident.

On June 23, 2016, Crime Scene Investigators were called out to process a scene that occurred within the city limits of Leesburg in reference to a possible homicide. The victim was missing and there were indicators that suggested a crime occurred inside the residence. The victim's vehicle was also located in the area near the crime scene. CSI processed the crime scene by using different techniques such as the Alternate Light Source (ALS), entomology collection, and photographing shoe impressions where the victim's vehicle was located. Once the suspect(s) were narrowed down, they were arrested and are currently awaiting trial. As of February 2017, the Victim has not been located.

Crime Scene Investigations plays a large role with making sure the Victims get justice. This means being on call 24 hours a day, 365 days a year. In order to better understand what CSI really does, there are many ways to learn such as the Citizens Police Academy, school presentations, volunteering, and internships.

Since 2008, CSI has been able to provide a hands-on learning experience to 17 college students who were interested in being a crime scene investigator, one of which is currently employed as an analyst with the Florida Department of Law Enforcement in Orlando; another is currently employed as a crime scene investigator with the Lake County Sheriff's Office.



## PROPERTY CRIMES

On November 21, 2016 Criminal Investigations disbanded a chop shop being run by the suspect William Odom, pictured below. Detectives recovered several stolen vehicles on the property, including a two Ford Explorers SUVs, a Ford 250 pick-up truck, a Chevrolet Tahoe, and a Front-end Loader worth \$25,000.



On December 19th, Criminal Investigations disbanded a chop shop. We recovered four sport and recreational vehicles. In addition, detectives also assisted Special Investigations in a narcotic investigation at the same residence. John Migan was arrested on multiple counts of dealing in stolen property, operating a chop shop, possession of firearm by a convicted felon, grand theft, possession of paraphernalia, and trafficking in methamphetamine.

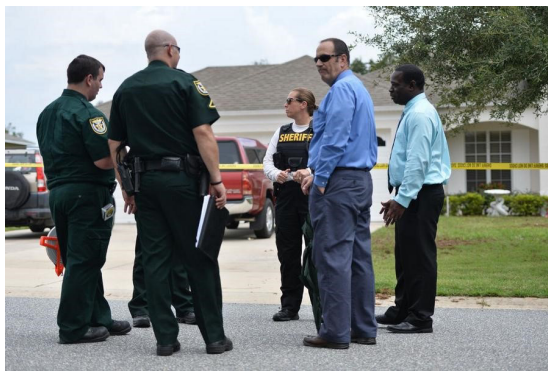
## HOMICIDE / ROBBERY UNIT

On June 23, 2016 detectives responded out to Mattioda Rd in reference to a possible homicide. Their investigation led to the arrest of suspect, Virgil Hyde, for murdering his wife. He was charged with second degree murder.



On September 2, 2016, Lake County Sheriff Detectives arrested a Lake County high school janitor for poisoning a fellow co-worker. The suspect allegedly poisoned his co-worker because he was jealous over her recent promotion to lead custodian.

On September 19, 2016 a shooting at the Wal-Mart in Leesburg ended in a fatality. Detectives worked diligently to piece together what happened. On September 22, 2016 detectives arrested Scott Bernard Thomas with murder in the first degree and robbery with a firearm. On November 10, 2016, Roderick Haynes, was arrested in connection to this shooting. He was charged with first degree murder and robbery with a firearm.



## SPECIAL VICTIMS UNIT

In 2016, Lake County Sheriff's Office Special Victims Unit charged a former Lake County teacher, Marshall Jungreis with unlawful sexual activity with minors. The suspect was arrested on February 19th, 2016 for allegedly contacting a 17 year old former student on the website AdultFriendFinder.com.



## ECONOMIC CRIMES

In 2016, the Criminal Investigations Economic unit obtained arrest warrants for suspects, Jessica Armstrong and Raymond Scott Smith. Both pictured at the right, were charged with multiple counts of possessing instruments for forging bills, possessing forged notes, bills, check or drafts, and possession of methamphetamines. Detectives collected all counterfeit money and equipment used for the making of forged bills.



## Investigations 2016 Yearly Stats

Cases cleared	4,767
Total physical arrest	98
Filed S.A.O.	200
CIB auto theft	184
CIB auto recovered	64
Child neglect	68
Burglary conveyance	600
Burglary residence	724
Burglary business	49
Grand theft	621
Fraud (other)	109
Forgery	58
Identity	296
Schme to defraud	93
Missing persons assigned	91
Missing persons recvr'd	52
Sexual battery	84
Lewd/lascivious	69
Domestic violence	115
Stalking	50
Robbery	30
Agg battery/assault	170
Homicide	2
Natural deaths	121
Suicide	27
Undetermined deaths	51
Accidental deaths	8



# DETENTION FACILITY

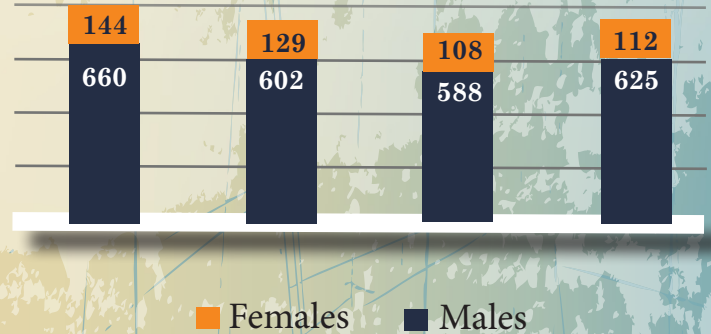
The Lake County Jail is operated by the Criminal Justice Operations Division of the Lake County Sheriff's Office. Inmates are housed in this 960 bed facility, with an average of three quarters of the inmates awaiting trial, and the other one quarter serving sentences. Some inmates are housed for outside agencies, all on a per-diem basis.

In 2016, there were 8,722 inmates booked into the Lake County Detention Facility. There was an average daily jail population of 747.

Since the Sheriff of Lake County took on the operation of the county jail in 1993, security has been improved and a number of work programs have been instituted, as well as programs under which inmates are required to pay for services. For instance, the Weekend Program brought in \$15,760 in participation fees. The inmate work program consists of inmate labor for kitchen detail, laundry, housekeeping throughout the facility, maintenance, chaplain services, road crews, farm, and many others.

	2015	2016
Medical Fees Charged	\$63,418	\$65,559
Weekend Program	\$17,580	\$15,760
Subsistence Fee	\$70,916	\$69,024
Commissary Fees	\$302,989	\$354,621
Total Revenue Received	\$454,903	\$504,964

## AVERAGE DAILY JAIL POPULATION



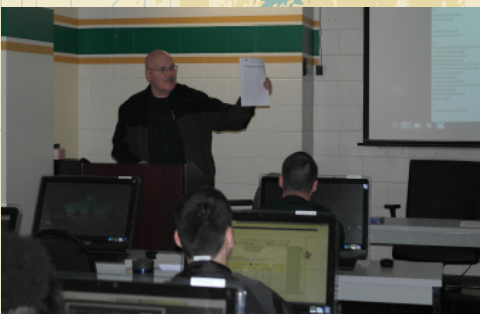
## SUBSISTENCE FEE

A subsistence fee also assisted in relieving the taxpayer burden by charging \$20 to each inmate that is not a state inmate booked into the jail that stays more than 24 hours.

## FARM AND KITCHEN

The Corrections Bureau operates an 11 acre garden, which has been very successful over the years. A supervised inmate work crew attends to the garden five days a week, weather permitting. The Lake County Sheriff's Office goal is to provide vegetables to the facility to subsidize the budget, assist non-profit organizations, and to teach inmates valuable work skills; which may help them to be productive in society once they are released from jail.

The Lake County Jail kitchen is supervised by kitchen staff, yet most of the cooking is conducted by inmate labor. The kitchen staff serve approximately 2,500 meals a day at a cost less than \$1.00 per meal. All meals are approved by a licensed nutritionist.





## ARMOR CORRECTIONAL HEALTH SERVICES

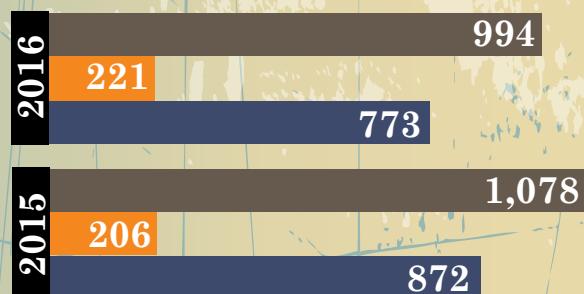
Since July 2015, Armor Correctional Health Services has served as a contracted independent healthcare provider at Lake County Sheriff's Office, by rendering comprehensive correctional Health Services to the Lake County Jail inmate population. These services include initial Behavioral, Dental and Medical Health Services on all inmates upon arrival, as well as physician supervised history and physical assessments within the first 14 days of incarceration. Under the direct supervision of a qualified physician, psychiatrist, and dentist, patient inmates are ensured to receive a clinically-driven model of quality health services within the correctional setting by utilizing the years of experience and their commitment to ensure innovative, outcome-based healthcare practices. Armor prides itself for treating all patients with dignity and respect. One of Armor's high priority is placed on clinical outcomes, and this is reflective on their recently attained accreditation by the NCCHC, whose commitment is to ensure the quality of health care in jails, prisons and juvenile confinement facilities.

## EXTRADITION UNIT

The Lake County Sheriff's Office Extradition Unit is responsible for the transport of all inmates in-state and out-of -state that are arrested in other jurisdictions for a Lake County case or returned for court hearings from other facilities.

### TRANSPORTS by EXTRADITION

- total
- females
- males



## Juvenile Jail Program

The Lake County Jail also has an extensive and comprehensive Juvenile Jail Program. Juveniles are placed on a structured and disciplined environment designed to rehabilitate and more importantly, give them a second chance and a boost in the right direction. This is accomplished through a variety of treatment services available where emphasis is needed in areas such as drug/alcohol treatment, domestic violence/abuse, anger management, life skills, and education and schooling. The ACER (Accountability Control Education and Rehabilitation) program had 15 enrollees in 2015 and 36 enrollees in 2016.

The Lake County Jail is also highly involved with the WILA (Work In Lieu of Arrest) program. This program is a civil citation program that affords juveniles charged with first time misdemeanor offenses to not be arrested but still receive consequences for their actions. To complete this program, they must work a minimum of 20 community service hours which is completed on Saturdays. These juveniles are supervised by a Detention Deputy and utilized throughout the county for community cleanup, food banks, painting, etc.

## Accreditation

An accreditation program has long been recognized as a means of maintaining the highest standards of professionalism. Accreditation is the certification by an independent reviewing authority that an entity has met specific requirements and prescribed standards. Corrections agencies in Florida can now attain accredited status through FCAC (Florida Corrections Accreditation Commission, Inc). In February 2006, the Lake County Detention Center became accredited with the Florida Corrections Accreditation Commission. We were reaccredited in February 2009, February 2012, February 2015, and are scheduled again in February 2018.



## Court Services Activity

Public Visitors	230,145
Daily Average Visitors	920
Teen Court Attendance	950
Inmates Transported	4,758
DJJ juveniles held for court	290
Arrests made from court	347
Warrant Arrests	55
Warrant Alerts	71
Injunctions Served	18
Escorts: Public, Clerk, etc.	940
Building Alarms	4,321
Unsch. inmate transports	137
Unscheduled Fingerprinting	70



Integrity

Professionalism

People

Leadership

Loyalty

Commitment

Community

Accountability

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